



# **Railfuture East Anglia Autumn 2018 Public Meeting**

**Update about Railfuture activities and  
progress of rail schemes**

**Friends Meeting House  
Upper Goat Lane, Norwich  
29<sup>th</sup> September 2018**

# Making Travel Easier

Including 'Dementia Awareness'

**Guest speaker: Liz Withington**

**Dementia Champion and**

**Deputy Mayor Sheringham**

**Member of Community Rail Partnership**

**Followed by audience discussion**



See slide presentation on Railfuture website at:

[www.railfuture.org.uk/east/external-slides/Railfuture-East-Anglia-Meeting-2018-09-29-Norwich-Dementia-Awareness-slides.pdf](http://www.railfuture.org.uk/east/external-slides/Railfuture-East-Anglia-Meeting-2018-09-29-Norwich-Dementia-Awareness-slides.pdf)



# Bus/Train Integration

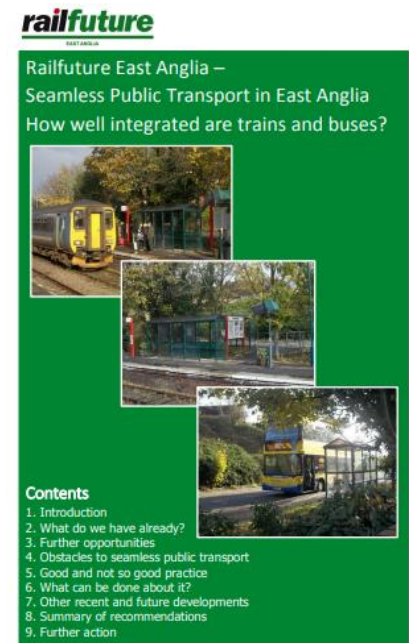
Trevor Garrod

# WHY INTEGRATION?

- Public transport needs to be easy to use
- Railfuture is pro-rail but it campaigns for rail integration with other modes as well
- The ultimate aims should be through ticketing (between transport modes), convenient connections (timetable designed for passenger benefit) and seamless interchange (e.g. easy route from platform to stop).

# WHAT HAS RAILFUTURE DONE?

- In February 2017 Railfuture East Anglia published a report “**Seamless Public Transport in East Anglia**”, which asked the question: “How well integrated are trains and buses?”
  - <https://www.railfuture.org.uk/east/docs/Railfuture-East-Anglia-2018-01-05-Seamless-Transport.pdf>
- This 8-page report was sent to decision-makers and operators, including the House of Common Transport Select Committee and the New Anglia Local Enterprise Partnership.
- Several organisations have responded to the report
  - See following slides

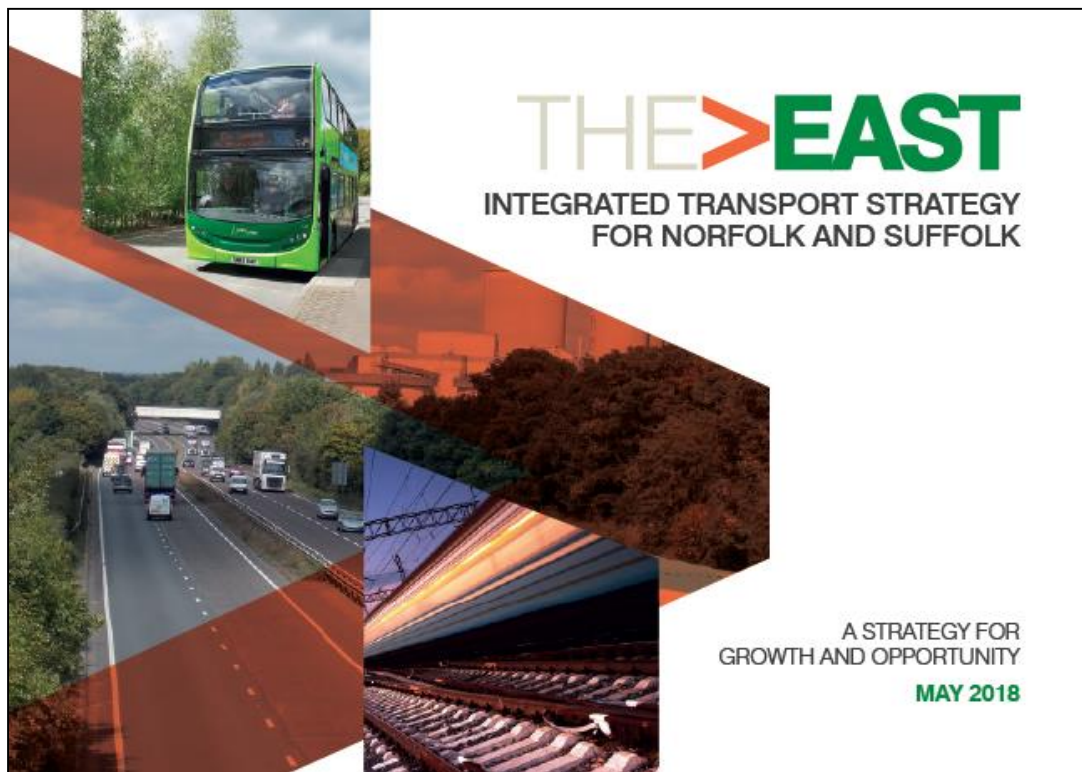


# RESPONSE TO RAILFUTURE REPORT FROM JOURNEY SOLUTIONS (PlusBus)

- Most bus add-ons in East Anglia are to Norwich, Ipswich, Colchester, Cambridge and Chelmsford
- More scope for developing PlusBus to medium-sized towns (King's Lynn, Lowestoft, Gt Yarmouth, Bury St Edmunds, Clacton)
- Railfuture East Anglia offered to help promote PlusBus
- How many attractions/destinations mention it?
  - Answer: not enough!

# RESPONSE TO RAILFUTURE REPORT FROM LOCAL ENTERPRISE PARTNERSHIP

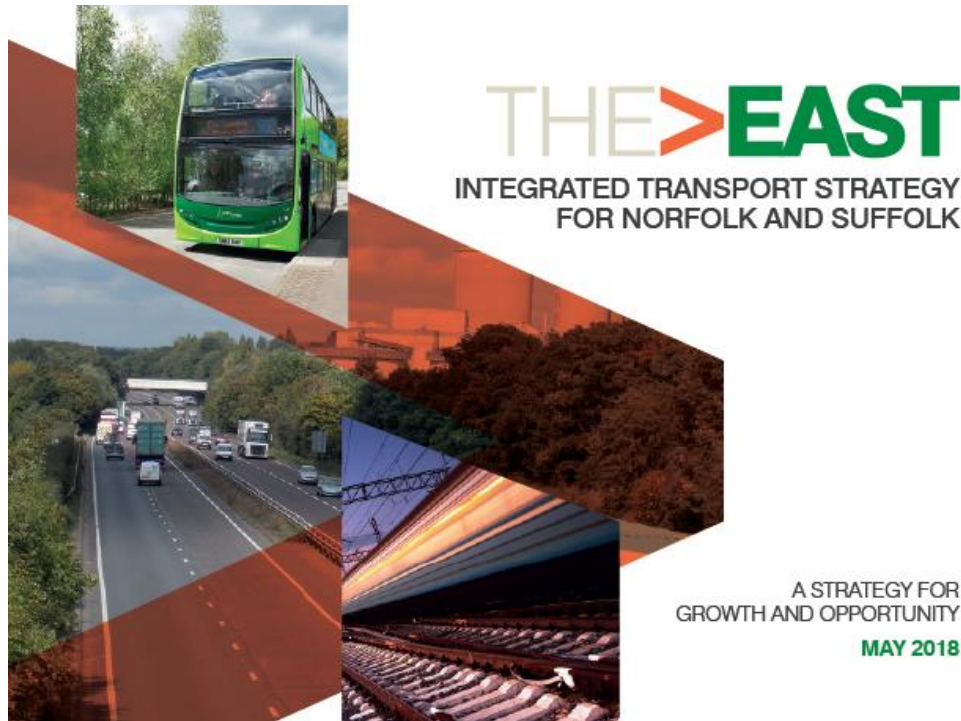
- In May 2018 the New Anglia LEP published a document: Integrated Transport Strategy (ITS) in Norfolk & Suffolk



<https://newanglia.co.uk/wp-content/uploads/2018/07/ITS-FINAL-280618.pdf>

# NEW ANGLIA LEP's "ITS" DOCUMENT

- Contains useful statistics, much about need for road and rail investment, little about buses
- For LEP, "integration" also means developments at settlements along transport corridors





# RAILFUTURE MET N.A. LEP IN JULY 2018

Railfuture was told by the New Anglia LEP that:

- LEP can help with capital costs for integrated transport but not with operating subsidies
- Rail users' organisations can write in support of applications
- Bids might be made for real-time bus information at Ipswich, Lowestoft and Gt Yarmouth stations
- Bids are also possible to increase capacity

# POSSIBLE PASSENGER SCENARIOS

Why passengers might need good transport information:

- You've just missed the train. It's an hour until the next one. Is there a bus?
- You've just missed the bus. Is there a train?
- What about rail timetables at bus stations and bus timetables at rail stations?
- Example: "Hexagon" at the Market Gates bus station in Gt Yarmouth includes rail times.

# ARE BUS AND TRAIN OPERATORS REALLY IN COMPETITION?

Surely the competitor is the car, not public transport modes

- If bus company is competing with a train operator along same corridor, it will be less keen to integrate services
- E.g. bus and train compete along the Ipswich – Woodbridge – Saxmundham corridor
- However, bus/rail integration has been provided at Saxmundham to/from Leiston and Aldeburgh
  - July 2017 - improved bus/train connections at Saxmundham
  - July 2018 - through ticketing
- Is this a lesson for elsewhere?

# RAIL/BUS INTEGRATION ACTION NEEDED

- Advertising should mention PlusBus wherever relevant
- Railfuture should help spread good practice
- Let's try to convince all bus and train operators it is in their interests to make life easy for their customer
- *It can be done!*

# EAST ANGLIA ACTIVITIES

## ■ Cross Country Franchise – Paused by Government

- Vital that investment is not postponed as well
- Railfuture will be lobbying to get increased capacity ASAP

## ■ East Midlands Franchise

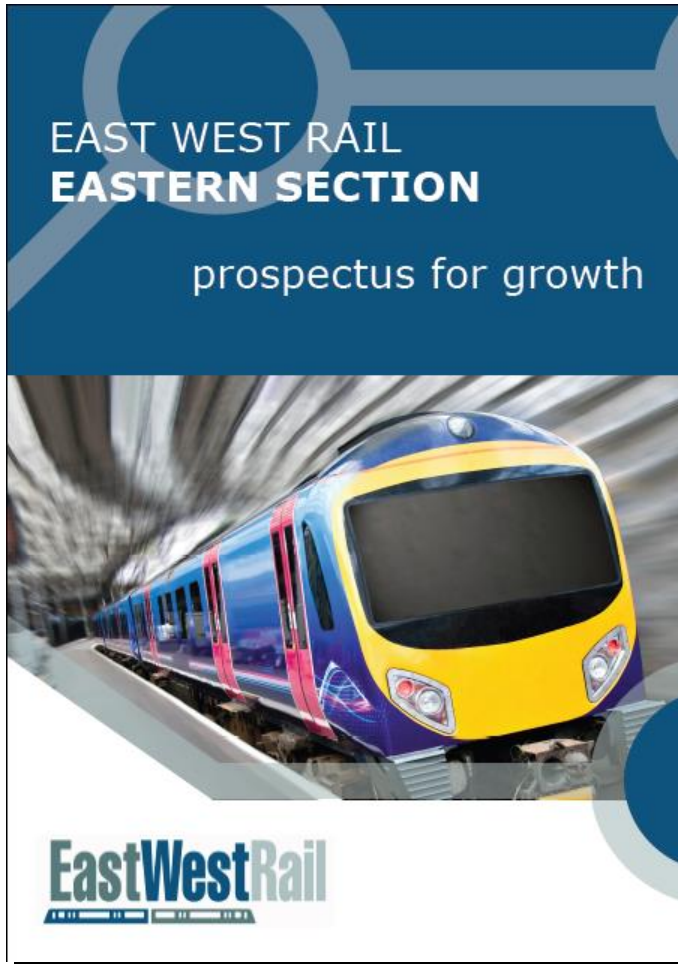
- Railfuture meets all shortlisted bidders (Abellio, Arriva, Stagecoach and a FirstGroup/Trenitalia) to discuss aspirations

## ■ Thameslink Timetable

- Significant recovery since chaos from 20 May 2018 but still issues affecting passengers and full timetable not until Dec 2018

## ■ Railfuture Station Audits

- Railfuture provides valuable independent feedback to train operators and local authorities (and rail user groups)
- Key issues highlighted are around accessibility



Western Section Phase 2 objection period for TWA Order Application ended 7 Sept 2018. Public Inquiry may take place.

---

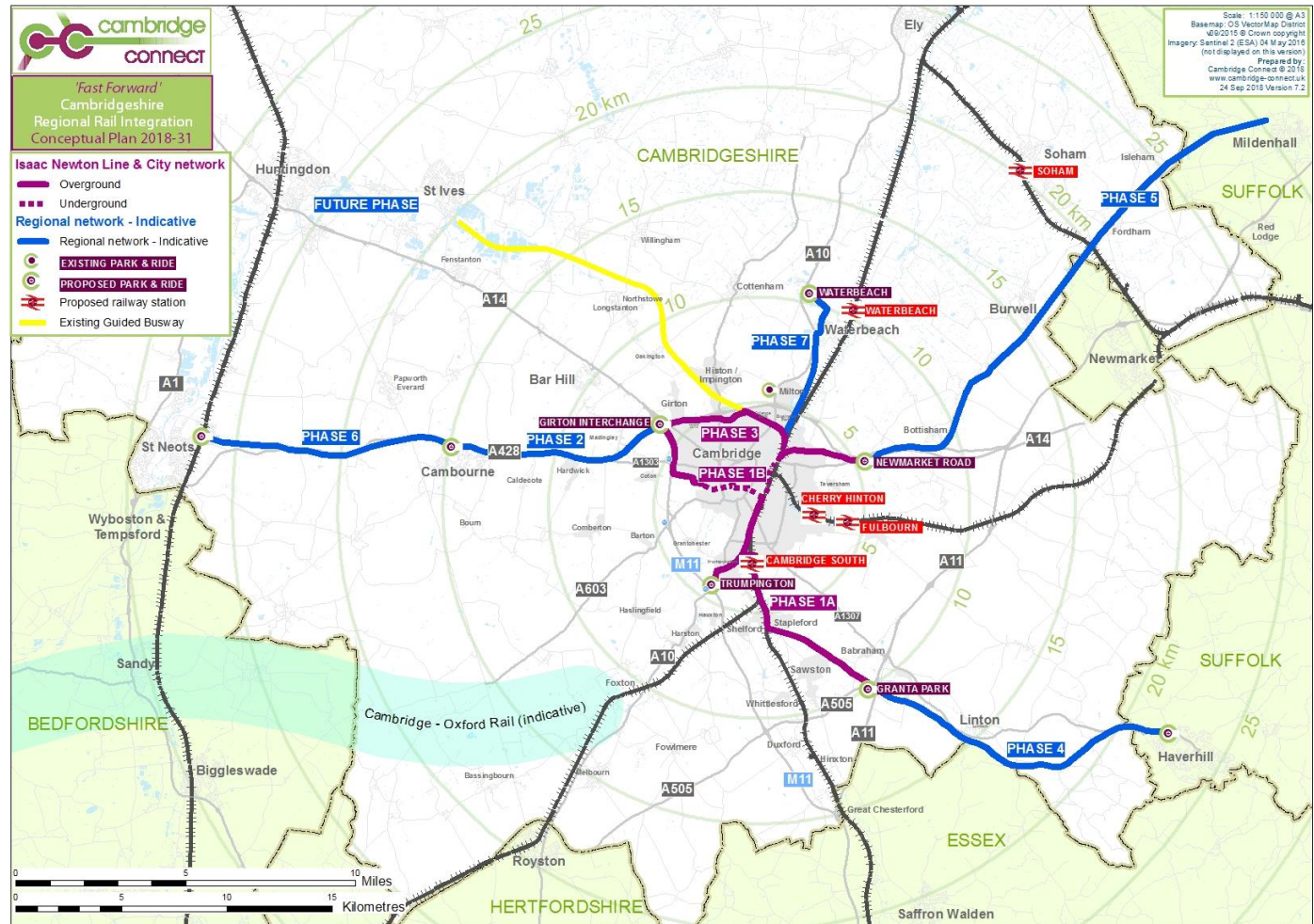
Eastern Section Prospectus launched summer 2018:

- Through services from Norwich and Ipswich to Oxford via Cambridge
- Increased frequency
  - Norwich-Cambridge
  - Ipswich-Cambridge
- Shorter journey times
- Capacity and capability for freight from Felixstowe port

# CAMBRIDGE METRO

Railfuture wants a light-rail rather than bus-based solution for Cambridge.

Light-rail has wide popular support and is looking stronger than bus.



Ambition for size of Cambridge Metro network continues to grow to support housing developments necessary to support Cambridge's role as UK's centre for IT, pharmaceutical industry etc.

# RAILFUTURE EVENTS

## ■ Railfuture East Anglia Events

[www.railfuture.org.uk/east/meetings](http://www.railfuture.org.uk/east/meetings)

- 1<sup>st</sup> December 2018 - Cambridge
  - Speaker Ian Prosser of the Office of Rail and Road
- 23<sup>rd</sup> February 2019 - Bury St Edmunds (AGM)
- June 2019 - Ipswich

## ■ Railfuture National Events

[www.railfuture.org.uk/conferences](http://www.railfuture.org.uk/conferences)

- Autumn Conference 10<sup>th</sup> November 2018 - Reading
- Railfuture AGM 18<sup>th</sup> May 2019 - Cardiff
- Summer Conference 22<sup>nd</sup> June 2019 - Darlington



# RAILFUTURE

Campaigning for better services over a bigger railway in Britain

[www.railfuture.org.uk](http://www.railfuture.org.uk)

**Twitter: @Railfuture**

**info@railfuture.org.uk**

---

**Our work is funded entirely by rail users  
Join Railfuture for just £18 a year (£14 concessions)  
Apply online at [www.railfuture.org.uk/join](http://www.railfuture.org.uk/join)**