



# Easy Stations Award Scheme

organised by Railfuture East Anglia

**Presentation to Suffolk Rail Conference**  
**September 2016**  
**By Philip Smart of Railfuture**

# Easy Stations Award Scheme – key features

- Funded by Railfuture from local legacy for dedicated purpose
- Need to encourage improved disabled access
- Encourage other station improvements too
- Aim to improve the passenger experience at stations
- Celebrate Success – a 'positive' campaign

# Easy Stations - Suggested Award Criteria

Desired attribute	Staffed	Unstaffed
Toilets incl. for PRM and 'baby changing'	/	X
Step-free access to all platforms	/	/
Parking incl. for PRM within reasonable distance of:-	Ticket office /	Platform(s) /
Waiting room well lit heated and comfortable	/	X
All weather access to trains from station entrance	/ (canopy)	/ (shelter min.)
Platform depth permitting 2 x PRM to pass	/	/
Tactile paving on platform edge	/	/
Even platform surface free of hollows / 'trips'	/	/
Functioning/compliant passenger information	/	/
Help points	/	/
Hearing loops	/	X
Closed Circuit Television Monitoring (CCTV)	/	/
Cycle Racks / Stands	/ (covered)	/

# Easy Stations – Award Criteria (cont.)

- Station works in last 12 months (since 1/1/2016)
- DDA compliant
- ‘Gold’ award for ‘best practice’
  - (all/most boxes ticked)
- ‘Silver’ award for improvements/progress
  - (most ticks added following recent works)

# What is important for people with restricted mobility? Some examples at stations.....

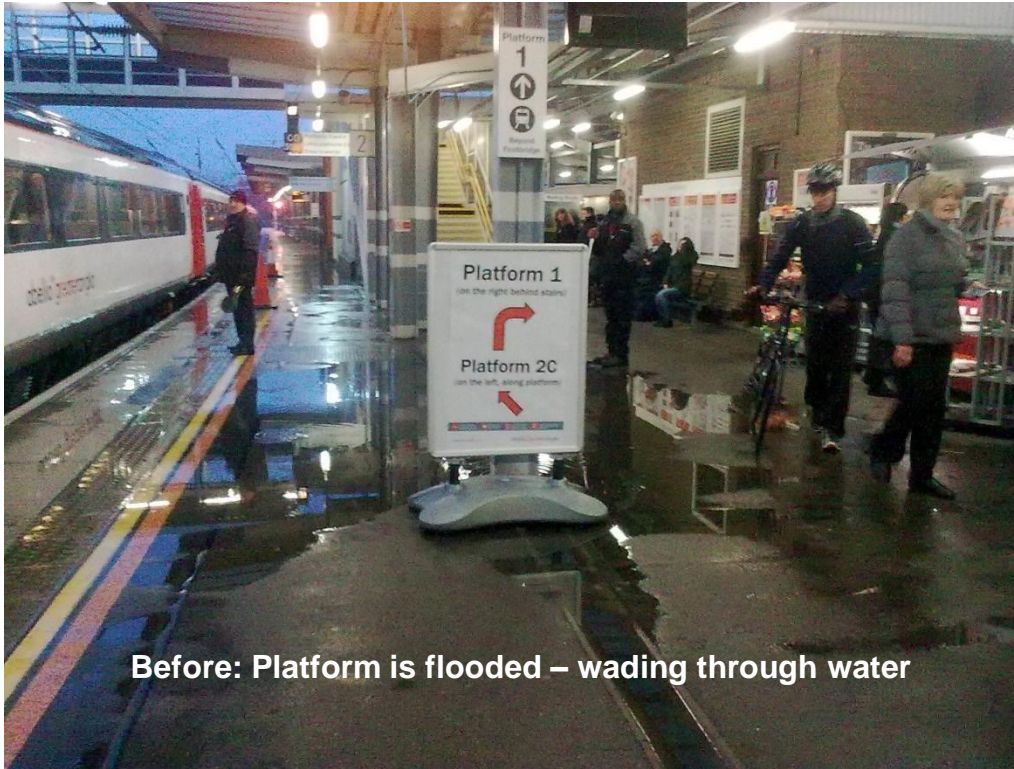


## **MANNINGTREE STATION (2016)**

Massive  
improvement!

Still exposed to  
elements  
(whether using  
stairs or lift)

# Another example.....



Before: Platform is flooded – wading through water



After: Platform is dry – now an easy walk – drain has been installed

# Easy Stations Award - How will it work?

- 3 colour plaques of 'bespoke' type – display at stations
- Issue certificates (on award) and plaques (when 5 awards made)
- Launch in 2016 at start of new East Anglia franchise (to challenge the new operator)
- Invite nominations from:
  - Railfuture members
  - Other organisations (incl. Local Councils)
  - Public
  - Press

Probable plaque design – A4 size

**railfuture**

***East Anglia***

***Easy Stations***

***Silver Award***

***<Station name 2016>***

***www.railfuture.org.uk @railfuture  
campaigning for a better railway !***

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