

railfuture

EAST ANGLIA BRANCH

Meeting for *Railfuture* Members and the Public

SATURDAY 28TH FEBRUARY 2015 – 14:00

Friends Meeting House, St John's Street

Bury St Edmunds, IP33 1SJ

Guest Speaker

ALAN NEVILLE

Manager, Liverpool Street Station for

abellio greateranglia



Alan Neville last spoke at a *Railfuture* East Anglia Branch meeting in 2010. At the time he was local Area Manager responsible for 10 stations between Whittlesea and Audley End. Many members will have seen and spoken to him at Ely, where he spent much of his time. As a hands-on manager he took an active part in several station clean-up activities. He was previously customer service manager at London Liverpool Street as its customer service manager and station manager at King's Cross before that.

Alan is now the manager of Liverpool Street Station and brings 34 years of rail industry experience to the role. His key responsibilities include staff and station standards management, working with Network Rail, which shares management of the station with Abellio Greater Anglia, and improving customer service. His talk to *Railfuture* is entitled "A Day In The Life."

Please take this opportunity to make Mr Neville's attendance worthwhile with your presence too, and also question our branch committee about the way ahead. It has been an exciting year on the railway!

After the presentation, there is the branch **AGM** with the Chairman and Secretary's round-up the year, election of the officers and committee, treasurer's report. There will be discussion regarding the priorities for the forthcoming year.



THE St. John's Street entrance is opposite the bus station and car park, the entrance from St. Andrews Street is best for those walking from the railway station, which is about 5 to 10 minutes away. Light refreshments will be available. There is a good range of cafés and restaurants nearby.

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