

ON TRACK FOR SUCCESS

The challenges ahead

Railfuture conference 2014

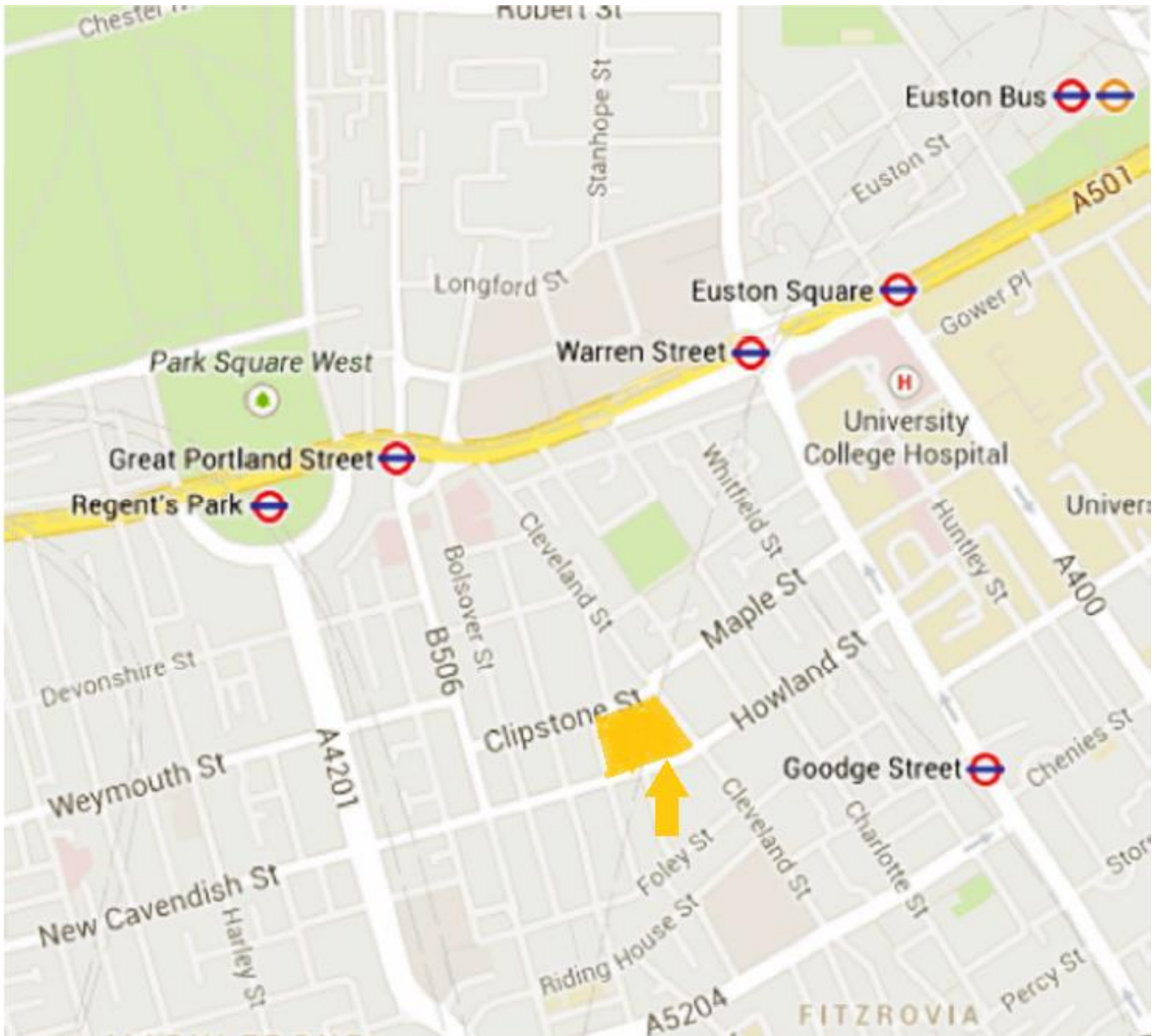
SATURDAY 1 NOVEMBER 2014

University of Westminster Large Lecture Theatre

115 New Cavendish Street, London W1W 6UW

PROGRAMME

- 10:00 Registration Desk Opens - Refreshments Available**
- 10.45 Introduction and Welcome**
Allison Cosgrove, Railfuture Director
- RAILWAY'S CHALLENGE - TODAY AND TOMORROW**
- 10.55 Civic Welcome & London's Success and Challenge (Video)**
Isabel Dedring, London Deputy Mayor (Transport)
- 11:05 The Passenger Perspective**
Sharon Hedges, Passenger Focus
- 11:30 Engaging with Customers**
Karen Boswell, East Coast
- 11:55 Faster Horses?**
Anna Matthews, Delta Rail
- 12:20 Panel Discussion**
Sharon Hedges, Anna Matthews, Karen Boswell
- 12:45 Rail User Group Awards 2014**
Roger Blake, Railfuture Director
- 13:05 Lunch**
- MEETING THE CHALLENGE**
- 14:05 National Perspective (Video)**
Baroness Kramer, Rail Minister
- 14:15 The Skills Challenge**
Stefanie Browne, Rail
- 14:40 Smart & Integrated Ticketing**
Trevor Birch, SEFT, DfT
- 15:05 Afternoon tea/coffee break**
- 15:25 Railfuture Annual Draw**
Chris Bates
- 15:30 The Crossrail Solution**
Ian Brown, Railfuture
- 16:10 Panel Discussion**
Stefanie Browne, Trevor Birch, Ian Brown
- 16:45 Railfuture Photo Competition Result**
Chris Page, Railfuture Vice-Chairman
- 16:50 Railfuture Announcements**
Allison Cosgrove, Railfuture Director
- 17:00 Close of conference**



The University of Westminster, 115 New Cavendish Street, London, W1W 6UW. located in the shadow of the BT Tower.

Rail : Located 0.7 miles from London Euston, 1.1 miles from Kings Cross/St. Pancras, 1.2 miles from London Marylebone

Tube : Near to Gooch Street - Northern
Warren Street - Northern, Victoria

Great Portland St - Circle, Hammersmith & City, Metropolitan
Oxford Circus – Bakerloo, Central, Victoria

Buses C2,3,10,17,18,22,32,44,55,453 to Oxford Street

The University is fully accessible.